



FREQUENTLY ASKED QUESTIONS

Q: What are the details of the event held at The Karma Outdoor Zone (The KOZ)?

A: Adult Field Trip 18+: Ensuring a fun and safe experience for all our patrons to enjoy their evening at a mystery location.

Bus ride is 15 minutes from Leduc, AB Buses are the mode of transportation which is included in ticket price to attend events. See Park and Ride Bus/Play & Stay Bus Q & A Outdoor Seated Amphitheatre has a clear roof to protect attendees from elements. Venue capacity 144ppl / Group seating tables of 10 and seating provided.

*No outside food or beverages permitted.

Dress for the weather and get ready to Experience the Sound of Living! We go rain or shine!

What time and location does the Park and Ride Bus depart?

A: Summer concert series: July and August For Park & Ride Option: \$49 + gst price includes Bus Transportation.
6:00 pm - Leduc pick up across from Canadian Tire. Leduc Common South East parking lot at Canadian Western Bank 5407 Discovery Way (Authorized Bus Pick Up Location is ONLY at Canadian Western Bank)

For Play & Stay Option: (if you want to stay at a hotel after the event) \$49 Play & Stay + gst includes Bus Transportation. 5:45 pm - Pick up at Best Western Premier Denham Inn & Suites Leduc, AB *Parking at hotel is only permitted if staying as a Play and Stay guest.

Hotel Option "Play & Stay" information:

A: This is for patrons who would like the 'evening out' experience and not have to drive home.

To Add Hotel Package: Premiere Best Western Denham Inn & Suites 5207-50 Avenue Leduc, AB. Contact hotel at 780-986-2241 to book a room.

Mention Karma Concerts to receive the preferred rate. The KOZ Rate: \$119 + tax Queen Double Occupancy / King

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www.karmaconcerts.com





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- **Q:** What is the timeline of The Karma Outdoor Zone events?
- A: 5:45pm Hotel guests only BUS DEPARTURE 6:00pm KOZ Park & Ride BUS DEPARTURE The KOZ

Timeline: 6:30pm Welcome to The KOZ Food Truck on site Bar Service Available 8:00pm Opener 8:45pm Break 9:00pm Headliner 11:00pm Bus Depart

- **Q:** Will there be food and beverages at the venue?
- A: Yes. A food truck will be on site and bar service is available for purchase.

 Gluten Free and Vegan options available. No outside food or beverages permitted.
- lt How can I pay for food and beverages?
- A: We accept Debit, Cash or Credit Cards on site.
- Am I able to drive to the Karma Outdoor Zone (The KOZ) events?
- A: There is no attendee parking on-site. Tickets prices include the bus transportation for an "adult fieldtrip" experience and to ensure the safety of all our patrons.

 *See Park & Ride Bus or Play and Stay Bus Q & A for additional information.
- Where can I get additional information from the organizer?
- A: Email your questions to info@karmaconcerts.com
- What is your refund policy?
- A: Due to the outdoor nature of venue, inclement weather could be a factor on this day. Guests are encouraged to dress accordingly and be prepared for the weather conditions of the day. Event will run, rain or shine. Refunds will not be provided.

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