



FREQUENTLY ASKED QUESTIONS

Q: What are the details of the event held at The Karma Outdoor Zone (The KOZ)?

A: Adult Field Trip 18+: Ensuring a fun and safe experience for all our patrons to enjoy their evening at a mystery location.

Bus ride is 15 minutes from Leduc, AB Buses are the mode of transportation which is included in ticket price to attend events. See Park and Ride Bus/Play & Stay Bus Q & A
Outdoor Seated Amphitheatre has a clear roof to protect attendees from elements.
Venue capacity 144ppl / Group seating tables of 10 and seating provided.
*No outside food or beverages permitted.
Dress for the weather and get ready to Experience the Sound of Living! We go rain or shine!

Q: What time and location does the Park and Ride Bus depart?

A: Summer concert series: July and August
For Park & Ride Option: \$30 + gst price includes Bus Transportation.
6:00 pm - Leduc pick up in front of Planet Fitness, 5401 Discovery Way, Leduc Common
(Authorized Bus Pick Up Location is ONLY at Planet Fitness Leduc, AB)

For Play & Stay Option: (if you want to stay at a hotel after the event)
\$30 Play & Stay + gst includes Bus Transportation.
5:45 pm - Pick up at Best Western Premier Denham Inn & Suites Leduc, AB *Parking at hotel is only permitted if staying as a Play and Stay guest.

Q: Hotel Option "Play & Stay" information:

A: This is for patrons who would like the 'evening out' experience and not have to drive home.

To Add Hotel Package: Premiere Best Western Denham Inn & Suites 5207-50 Avenue Leduc, AB. Contact hotel at 780-986-2241 to book a room.

Mention Karma Concerts to receive the preferred rate. The KOZ Rate: \$119 + tax Queen Double Occupancy / King

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www.karmaconcerts.com

 the **KOZ** SUMMER
Concert
SERIES

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Q: What is the timeline of The Karma Outdoor Zone events?

A: 5:45pm BUS DEPARTURE Play 'n Stay - HOTEL guests only
6:00pm BUS DEPARTURE Park 'n Ride - Planet Fitness Leduc Parking Lot

The KOZ Timeline:

6:30pm Guest Arrival at the KOZ
Food Truck on site for purchase
Beverage Service for purchase
7:30pm Entertainment
11:30pm Bus & Guest Departure

Q: Will there be food and beverages at the venue?

A: Yes. A food truck will be on site and bar service is available for purchase.
Gluten Free and Vegan options available. No outside food or beverages permitted.

Q: How can I pay for food and beverages?

A: We accept Debit, Cash or Credit Cards on site.

Q: Am I able to drive to the Karma Outdoor Zone (The KOZ) events?

A: Tickets prices include the bus transportation for an "adult fieldtrip" experience and to ensure the safety of all our patrons. There will be an additional \$10/vehicle charge for those who wish to drive to the venue. You will need to email info@karmaconcerts.com to receive venue directions.

Q: Where can I get additional information from the organizer?

A: Email your questions to info@karmaconcerts.com

Q: What is your refund policy?

A: Due to the outdoor nature of venue, inclement weather could be a factor on this day. Guests are encouraged to dress accordingly and be prepared for the weather conditions of the day. Event will run, rain or shine. Refunds will not be provided.

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